

# 2024 CSR Report

Offering a transparent overview of S2S Group's practices, impacts, and policies.

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# Contents

About the Report	01	Nature and Biodiversity	14
Statement from Grant Barton	01	People	14
What S2S Group Does	02	Environmental Health and Safety (E&HS)	14
Memberships, Associations and Accreditations	03	Education/Training	14
Verification of Compliance Through External Audits	04	Diversity and Equal Opportunities	15
Achievements in 2024	05	Staff Feedback	15
EcoVadis	05	Parental Leave	15
Real Living Wage	05	Social Events	15
UN SDGs and Gender Equality	05	Local Community Engagement	16
Carbon Footprint Trend	05	Freedom of Association	17
Creating Resources	05	Governance and Ethics	17
Supply Chain	06	Stakeholder Agreement	18
Water Policy	06	Precautionary Principle	18
Climate Risk Assessment	06	Client Privacy and Data Protection	19
Internal Waste	06	Bribery and Corruption	20
S2S Group and Sustainability	07	Compliance with the UK Modern Slavery Act	21
Circularity	07	Child Labour	21
Ethics and Governance	80	Supply Chain	22
People and Community	08	Whistleblowing	22
Environment and Nature	80	UN SDG Training	22
Suatainable Growth	09	Taskforce on Climate-related Financial Disclosure (TCFD)	22
Digital Sustainability	09	Taskforce on Nature-related Financial Disclosure (TNFD)	22
Financial Sustainability	09	Appendix 1 - Figures/KPI	23
U.N. Sustainable Development Goals	10	Appendix 2- 2023 GRI Alignment	26
Environment	11	Appendix 3 – Re statement of Information	28
Materials, Reuse, Repair and Recycling	11	Services	29
Energy Use: Scope 1, 2 and 3 Emissions	12	Get in touch	29

# About the Report

Welcome to S2S Group's 5th Annual Report. This publication aligns with stakeholder expectations, offering a transparent overview of S2S Group's practices, impacts, and policies. It details the company's performance and activities from January to December 2024, supported by primary data directly provided by S2S Group.

# Statement from CEO, Grant Barton

This year's report reaffirms our core mission:

"To provide secure, innovative, and sustainable solutions for electronic recycling that protects the environment and eliminates reputational risk."

2024 was another successful yet challenging year for the business. The shift in both the quantity and quality of equipment coming in for refurbishment and resale identified in 2023 continued into 2024. Economic uncertainty was a big issue, driven by the continuing

conflicts around the world along with the changes in the UK government, and compounded by changes to Tax and National Insurance policy in the Autumn Budget. As a result, the market remained subdued, and projects were delayed. There was also a change in customer demand, meaning more site moves were undertaken, with this project work replacing the normal refresh work, resulting in a slight drop in the quantity of equipment coming in for resale in 2024.

Despite these headwinds, we achieved several notable milestones. We conducted over 500,000 asset collections, and 305,000 assets were processed through our tracking system, of which 35% were successfully resold.

In 2024, we completed our second independent Environmental, Social, and Governance (ESG) assessment through EcoVadis, proudly improving our overall score. While updates to the scoring methodology resulted in a 'Silver' rating this year, we remained among the top 15% of UK businesses for ESG performance - an achievement we're especially proud of.

This was also our second full year with solar panels in operation, generating over 32,000 kWh of electricity, covering 26% of our total energy usage. We maintained our commitment to sustainability by continuing with a

green energy tariff and, in 2025, we plan to adopt dual reporting of energy emissions (market-based and location-based) to more accurately reflect the progress we've made with renewables.

Additionally, in January 2024, S2S Group reaffirmed its accreditation with the Living Wage Foundation and commitment to being a Real Living Wage employer. This initiative has proven successful in both attracting and retaining talented employees, reinforcing our belief in valuing and investing in our people.

We extend our sincere thanks to our customers, suppliers, and dedicated team for contributing to another year of progress at S2S Group. The years ahead will be crucial - not only for our business but for the planet. We're proud to be playing our part and look forward to rising to the challenges ahead.

G. Barton

**External Assurance.** Professor Robert Holdway FRSA FIEMA- Managing Director of Giraffe Innovation Limited



**Grant Barton**Chief Executive Officer

# What S2S Group Does

S2S Group is a private limited company with over 35 years of experience and is now recognised as one of the UK's leading specialists in IT and mobile device asset recovery. We support organisations of all sizes—from SMEs to large blue-chip companies - across a wide range of sectors including finance, legal, retail, and not-for-profit.

Our end-to-end IT asset disposal (ITAD) solutions are designed to meet the highest standards of data security, regulatory compliance, and environmental responsibility. At the core of our service is a commitment to protecting our clients' data and reputations by eliminating the risks associated with data-bearing IT assets and potential data breaches.

As one of the longest-standing ITAD providers in the UK, S2S Group has earned a strong reputation for delivering secure, innovative, and sustainable asset recovery solutions tailored to the evolving needs of today's organisations.



# S2S Group covers the entire spectrum of IT Asset Management and Disposal (ITAM/ITAD):

- Secure Data Destruction.
- Mobile/Smartphone Recycling.
- IT Asset Management.
- Data Centre Decommissioning and Relocations.
- Waste Electrical and Electronic Equipment (WEEE) Recycling.

S2S Group offers a comprehensive suite of services designed to support the secure and sustainable management of IT and mobile assets. Our capabilities include imaging and asset tagging, collection, processing, and repair of IT equipment and mobile devices for redeployment within businesses or resale through trusted channels. We provide thorough data sanitisation across all media types, including hard drives, tapes, and mobile devices - alongside WEEE-compliant recycling and the supply of IT and mobile accessories.

We take full responsibility for the secure, professional, and environmentally conscious management and disposal of IT and mobile equipment. At the heart of our approach is a commitment to reducing e-waste and preventing the illegal dumping of electronics in landfills. We extend the lifecycle of devices wherever possible by repairing assets with components harvested from other units, promoting circular practices.

What sets S2S Group apart is our fully in-house service model. Few companies in the sector can match our ability to manage every stage of the asset lifecycle - from refurbishment to recycling - under one roof. This approach significantly reduces security risks and ensures consistent adherence to the highest environmental standards.

This unique approach allows the S2S Group to look at the whole lifecycle of products. This includes advising product manufacturers and brand owners on design issues that facilitate better product design, data security and end-of-life environmental performance. S2S Group are considered experts in the circular economy with longstanding participation in UK Government initiatives and research collaborations with universities.

# Memberships, Associations and Accreditations

S2S Group operates as a fully registered Approved Authorised Treatment Facility (AATF) for the recycling of Waste Electrical and Electronic Equipment (WEEE). We hold the necessary environmental permits for the secure storage and treatment of WEEE and are licensed as an official waste carrier and broker. Our commitment to quality, environmental responsibility, and information security is reflected in our long-standing certifications.

#### We are certified to:

- ISO 9001 for Quality Management (since 2001)
- ISO 14001 for Environmental Management (since 2003)
- ISO 27001 for Information Security Management (since 2011) - having recently converted to the 2022 standard.

In addition, S2S Group is certified to the ADISA ICT Asset Recovery Standard 8.0, ensuring industry-leading standards in secure IT asset disposition. We are also approved by the National Protective Security Authority (NPSA) for both on-site and mobile data destruction services.

For over 12 consecutive years, we have held SafeContractor status, underscoring our ongoing commitment to health and safety best practices. Furthermore, we are registered with the Information Commissioner's Office (ICO) as a certified data processor, ensuring full compliance with data protection regulations.

At S2S Group, our core mission is to provide secure data eradication, asset reuse, and responsible recycling services that meet our customers' expectations for quality, cost-effectiveness, performance, and safety. We are

committed to delivering end-of-life IT solutions that comply fully with both EU and UK legislation, as well as the guidelines set by the Environment Agency, SEPA, and DEFRA.

We recognise that our customers place the highest value on the reliability and consistency of the services we deliver. As part of our commitment to continuous improvement, S2S Group is audited by Approachable Certification, a UKAS-accredited body, and we successfully completed several external audits throughout 2024 - both by certification bodies and our clients.

S2S Group is dedicated to maintaining and enhancing our internal systems in line with the ISO 9001 Quality
Management framework, ensuring that we consistently deliver the high standards our clients expect.

As an IT Asset Disposal (ITAD) provider certified to ADISA Standard 8.0, S2S Group ensures that every stage of the asset lifecycle - from collection through to treatment and final disposal or recycling - is fully compliant with UK GDPR and data protection laws. In 2024, S2S Group was once again audited against this rigorous standard and achieved DIAL Level 3 with Distinction - the highest level of certification available, demonstrating our industry-leading commitment to secure data handling.

We also continue our long-standing partnership with Blancco, the global leader in data erasure solutions. In 2024, S2S Group proudly retained its status as a Blancco Gold Partner, reinforcing our commitment to certified, auditable data erasure that enables the safe and sustainable reuse of redundant IT assets.

## To achieve this, S2S Group:

- Established strong relationships with its customers and suppliers to improve the quality of the products purchased and sold.
- Provided all employees with environment training that supports the delivery of high-quality products and services and encourages everyone to realise their full potential.
- Holds regular management meetings to determine and review measurable quality objectives.

- Ensures that resources are available to meet those objectives.
- Regularly review the quality policy to confirm its continuing suitability.
- Communicates the quality policy throughout the company to promote a full understanding of quality aims.











# Verification of Compliance Through External Audits

Externally verified audits are a critical part of S2S Group's commitment to maintaining the highest standards in quality, compliance, and operational assurance. These audits not only demonstrate our adherence to evolving regulatory requirements but also provide confidence to our customers and internal stakeholders alike.

S2S Group is proud to report that, throughout our history, we have maintained a spotless environmental record - with no incidents or convictions to date.

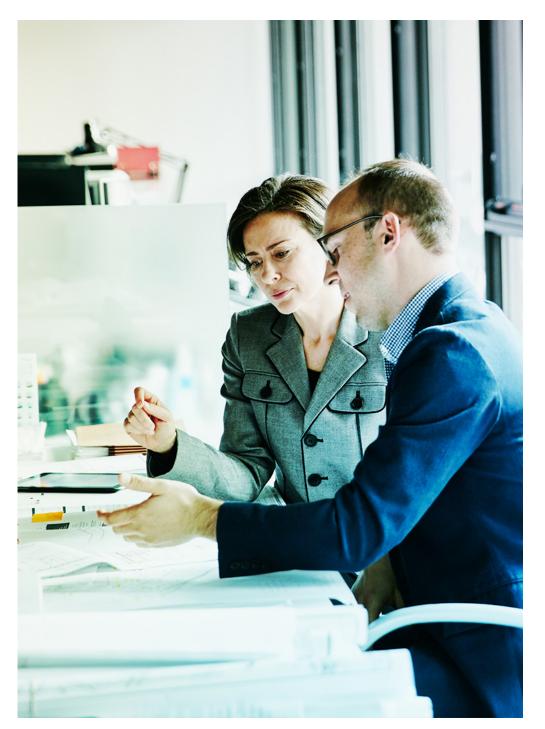
In 2024, we underwent a series of successful audits conducted by EcoVadis, Intertek, and various external clients. We were also audited to the updated ADISA Standard 8.0 and completed comprehensive assessments by Approachable Certification covering our Quality, Environmental, and Information Security Management Systems. All audits concluded with positive outcomes, reaffirming our commitment to best-in-class practices and continuous improvement.

S2S Group undergoes regular audits by both the UK Environment Agency and SEPA to verify that our operations and facilities meet the stringent requirements necessary for maintaining our status as an Approved Authorised Treatment Facility (AATF). These audits ensure full compliance with Site Permit conditions governing the storage, brokering, and transportation of Waste Electrical and Electronic Equipment (WEEE).

In 2024, S2S Group advanced its cybersecurity posture by upgrading from Cyber Essentials to Cyber Essentials Plus, reflecting a deeper commitment to safeguarding systems and data. As part of our ISO 27001 accreditation, we also successfully completed penetration testing to assess and strengthen the resilience of our IT infrastructure.

Additionally, we were re-registered and audited under the Financial Services Qualification System (FSQS) - a key standard for working with major financial institutions.

Further demonstrating our dedication to safety and compliance, S2S Group underwent independent audits from SafeContractor as well Health and Safety and Fire Risk assessment Audits.



# Achievements in 2024

### **EcoVadis**

In 2024, S2S Group went through an EcoVadis assessment to independently check its credentials. S2S Group received a silver rating, putting them in the top 15% of businesses in the UK. A great achievement and something S2S Group is immensely proud of.

# Real Living Wage

In 2024, S2S Group recommitted to remaining a Real Living Wage employer, a milestone we first achieved in early 2023. Despite the significant increase of over 10% - driven by inflationary pressures - we chose to absorb the additional costs because we believe in the long-term value it brings to our people and our business. Staying on the scheme reflects our continued dedication to fair pay, employee well-being, and responsible employment practices.

# **UN SDGs and Gender Equality**

Since 2020, S2S Group has proudly maintained a 4-star rating for our ongoing efforts to support the United Nations Sustainable Development Goals (UN SDGs). Our progress is reviewed and reported at quarterly management meetings to ensure accountability and continuous improvement. In 2024, we revised several target deadlines to reflect evolving priorities and strengthened our commitment further by introducing a new goal focused on Gender Equality, reinforcing our dedication to inclusive and sustainable development.

# Carbon Footprint Trend

S2S Group has been reporting Scope 1, 2, and 3 emissions since 2020 as part of our ongoing commitment to environmental transparency and accountability. In 2024, we recorded an overall carbon footprint of 283 tonnes, representing a 6.5% increase from the previous year - primarily due to a rise in transport emissions linked to increased asset collections. However, energy usage remained consistent with previous years.

When adjusted for intensity factors, our emissions per asset processed remain largely unchanged from 2023 and have reduced by more than 50% since 2020 - demonstrating significant progress in operational efficiency Looking ahead, the most pressing challenge remains reducing transport-related emissions, and this will be a key area of focus in our future sustainability strategy.

# Creating Resources

In 2024, S2S Group once again processed an impressive volume of IT assets, receiving over 500,000 units, with 305,000 formally registered and processed through our tracking system. We also generated more than 1,600 tonnes of secondary materials for onward recycling, including copper, aluminium, steel, and precious metals.

Research has shown that using recycled Aluminium uses 95% less energy than producing virgin materials. Resource creation is key to the business and even assets that are shredded for security reasons are recycled after to create secondary materials for recovery.

# Supply Chain

In late 2024, S2S Group reinforced its commitment to supply chain sustainability by introducing formal Sustainable Purchasing Guidelines to complement our existing Supplier Code of Conduct. These guidelines establish clear expectations for both internal teams and external partners, ensuring that sustainability is embedded into every purchasing decision.

The approach is simple yet effective: Do we need it?, Can we repurpose what we already have?, Only purchase new as a last resort. By prioritising resource efficiency and minimising unnecessary consumption, S2S continues to drive responsible procurement practices that support long-term environmental and operational goals.

# Water Policy

Although S2S Group does not use water directly in any of its operational processes, a formal Water Policy was introduced in 2024 to support our broader sustainability goals. This policy establishes a framework for monitoring and reducing water consumption across the business, using 2024 baseline data to set measurable long-term reduction targets.

### Climate Risk Assessment

In 2024, S2S Group introduced some more robust risk assessments. These assessments were on the risk to the business from Climate Change and will be updated annually and mitigated where possible.

#### The main risk identified were:

- Energy Price Rises Mitigated by long-term renewable contracts and selfgeneration.
- Resource Scarcity Mitigated by parts and reuse, and sustainable purchasing.
- · Nature Degradation Mitigated by investment in Biodiversity.
- Increase in Financial costs of borrowing and from Insurance Mitigated through awareness and stakeholder engagement.

### Internal Waste

In preparation for the Simpler Recycling Regulations introduced in 2024, S2S Group proactively enhanced its internal waste management systems to increase recycling efficiency across all areas of the business. New segregation measures were implemented to capture materials such as food waste, cardboard, plastics, tins, from the office, warehouse, and canteen areas.

As a result, 1.2 tonnes of recyclable waste were collected in 2024, achieving 100% landfill diversion and a recycling rate exceeding 58% - a strong indicator of S2S Group's commitment to responsible resource management and compliance with evolving environmental regulations.



# S2S Group and Sustainability

S2S Group is committed to placing sustainability at the core of its operations, ensuring that decisions are guided not only by financial criteria but also by their broader impact on people and the planet. This approach involves thoroughly assessing risks and implementing measures to mitigate them wherever possible. By doing so, S2S Group actively contributes to environmental improvement and plays a role in addressing the global challenge of climate change.

#### For S2S Group, sustainability means:

- · Circularity
- Ethics and Governance
- · People and Community
- · Environment and Nature
- · Sustainable Growth
- · Digital Sustainability
- Financial Sustainability

# Circularity

S2S Group operates as a circular business, focusing on the repair and reuse of IT equipment. S2S Group takes in used equipment, refurbishes it, and extends its lifecycle by providing it to new users across the UK and beyond. The process emphasises reusing parts harvested from donor machines. For equipment that cannot be reused, S2S Group meticulously dismantles the assets by hand to recover secondary materials like steel, copper, aluminium, and precious metals such as gold, silver, and palladium. In 2024 alone, S2S Group generated over 1,600 tonnes of secondary materials from recycled electronics.

S2S Group is committed to sourcing parts and materials responsibly, aiming to recover and reuse them rather than relying on often scarce raw materials and the environmental impact of their extraction. S2S Group has also engaged in projects focused on recovering rare earth metals, such as gallium, indium, and molybdenum, which are increasingly vital in electronics. As the demand for these finite resources grows, finding effective recycling solutions is crucial, and S2S Group is leading the way in these efforts to ensure long-term sustainability.



## **Ethics and Governance**

At S2S Group, sustainability goes hand in hand with strong ethical practices and robust governance. The company is committed to operating within the highest standards of legal and regulatory compliance - spanning Data Protection, Financial Regulation, Health and Safety, Environmental Responsibility, Anti-Corruption, Anti-Bribery, and the prevention of Child Labour and Modern Slavery.

Recognising that ethical responsibility extends beyond its own operations, S2S Group holds its supply chain to equally high standards. In 2024, the company advanced its sustainable procurement strategy, building on the supplier Code of Conduct introduced in 2023 to reinforce responsible sourcing and ethical business practices across all partnerships.

Data integrity and protection remain central to S2S Group's governance framework. With a dual focus on physical and cyber security, the company safeguards sensitive information for both its own operations and its clients - an essential pillar of trust and compliance.

Since 2023, S2S Group has also engaged its supply chain in aligning with the United Nations Sustainable Development Goals (UN SDGs), promoting broader awareness and action across the industry. Through these efforts, S2S Group continues to lead with integrity, transparency, and a clear commitment to sustainable and ethical growth.



# People and Community

At S2S Group, building a truly sustainable business means prioritising people - both within the organisation and across the wider community. The company recognises that ethical operations must be matched by a strong commitment to employee wellbeing and social responsibility.

In 2023, S2S Group became an accredited Real Living Wage Employer, a commitment it proudly reaffirmed in 2024. That same year, the company conducted a comprehensive staff survey to assess internal communication and better understand employee perceptions, ensuring that the voices of its people help shape the future of the business.

Since 2021, employees have also benefited from a company-funded medical scheme, which covers everyday health needs such as dental care, eye tests, and optician visits - part of a broader initiative to support staff wellbeing.

S2S Group's commitment to people extends beyond the workplace. The company actively supports local charities and community initiatives, reinforcing its belief that meaningful sustainability must be rooted in positive social impact.

## **Environment and Nature**

S2S Group is dedicated to advancing circular business practices and championing environmental stewardship through proactive engagement with nature. At its headquarters, S2S Group has created a dedicated biodiversity zone, which was expanded in 2024 to include hedgehog houses, bee hotels, and bug houses. As well as this, S2S Group actively supports a range of local and national environmental initiatives, including tree planting and the restoration of wild meadows. S2S Group's commitment resonates deeply with its team, who have had the chance to participate in and volunteer for nature-focused projects across North Yorkshire.

2024 saw the publication of research that showed that nature degradation could lead to a 12% fall in GDP for the UK, and that is larger than the global hit from Covid-19 . S2S Group's goal is to measure carbon emissions, reduce them organically, and ultimately reach Net Zero by 2050, which is based on a simple mantra of protecting nature and the planet.



# U.N. Sustainable Development Goals

Adopted by the United Nations (UN) in September 2015, the Sustainable Development Goals (SDGs) are a set of 17 interconnected objectives designed to guide global efforts toward a more sustainable, equitable future by 2030. Supported by 169 targets and 244 indicators, the SDGs form the foundation of the UN's 2030 Agenda, addressing critical challenges such as poverty, climate change, health, education, and environmental protection.

S2S Group proudly supports the UN's 2030 Agenda and is committed to contributing meaningfully to the achievement of the Sustainable Development Goals (SDGs). To do this, the company carefully reviewed all 17 goals to identify those most aligned with its operations and values. Through internal analysis and staff engagement, S2S Group selected the SDGs where it can have the greatest impact. These priority goals, along with their descriptions and corresponding business objectives, are outlined below.



### **SDG 5 - Gender Equality**

S2S Group is committed to achieving gender equality across its workforce, ensuring equal opportunities, representation, and a culture of inclusion.



#### **SDG 8 - Decent Work and Economic Growth**

S2S Group is committed to quality employment by creating jobs, paying the Real Living Wage, and contributing to local economic development.



### **SDG 12 - Responsible Consumption and Production**

S2S Group will reduce waste by promoting the reuse of IT equipment and encouraging responsible consumption of digital resources.



#### SDG 13 - Climate Action

S2S Group will become a net-zero business by 2050, with ongoing efforts to cut emissions and tackle climate change.

These short and long-term targets have been aligned with S2S Group's overall business strategy. The following outlines each target along with the company's current progress, measured on a 0–100% scale.

For example, S2S Group is currently 52% of the way toward its goal of generating 50% of its energy from self-sustaining sources - achieving 26% self-generated energy in 2024.

UN SDG 5	2021	2022	2023	2024
Board Meetings to be Gender Equal	N/A	N/A	N/A	33%
Senior Management Team to be Gender Equal	N/A	N/A	N/A	100%
To promote Gender Equality in recruitment	N/A	N/A	N/A	100%

UN SDG 8	2021	2022	2023	2024
Real Living Wage	0%	0%	100%	100%
Employment for 50 People	70%	80%	80%	84%
25% Spend with Local Suppliers	70%	80%	100%	100%

UN SDG 12	2021	2022	2023	2024
Maintain Recycling Rate at 99%	100%	100%	100%	100%
Re-sale Rate of 75% On Good Equipment	40%	66%	51%	47%
Promote Sustainable Tech to 75% of Customers	N/A	N/A	N/A	40%

UN SDG 13	2021	2022	2023	2024
Carbon Neutrality	0%	0%	0%	0%
50% Self-generated Electricity	0%	50%	56%	52%
50% Alternative Fuel Vehicles	0%	0%	0%	0%





































# Environment

### Materials, Reuse, Repairs, and Recycling

Each year, S2S Group processes around 2,000 tonnes of IT equipment, with over 500,000 individual assets handled in 2024 alone. Prior to every collection, customers agree on the processing route - ensuring that discussions around reuse, recycling, and data destruction happen well in advance.

Some clients opt for physical destruction of data-bearing devices like hard drives for security reasons, while others approve secure data erasure. S2S Group always advocates for reuse as the preferred option before destruction.

The company's reuse target is 75%, but in 2024, a reuse rate of 35% was achieved - down slightly from 38% in 2023. This decrease reflects changes in the quality and nature of equipment collected, as outlined earlier in the report. Whenever possible, equipment is repaired using harvested parts to restore functionality and maximise customer value.

Items that cannot be reused or repaired are processed for recycling. All recycling at S2S Group is carried out by hand, with equipment dismantled and sorted into secondary materials like copper, aluminium, steel, and circuit boards. Specialist items - such as monitors, household WEEE, and batteries - are

sent to approved external facilities, with 80% of all materials processed within Yorkshire.

To support a truly circular model, reusable parts such as hard drives, memory, and batteries are recovered for refurbishment wherever possible.

S2S Group maintains a 99% recycling rate, a target that was successfully met in 2024. Any remaining materials are diverted to waste-to-energy facilities, in line with the company's zero-to-landfill policy for all secondary materials.

In total, over 1,600 tonnes of secondary material were generated in 2024 for recycling and recovery.

A breakdown of this can be found in Appendix 1.



# Energy Use

### Scope 1, 2, and 3 Emissions

S2S Group is committed to reducing the environmental impact of its internal operations by actively monitoring and managing energy consumption, in line with industry best practices.

In 2024, the company secured a new two-year fixed-term energy contract - set to begin when current agreements expire in 2025 - ensuring continued use of 100% renewable electricity.

Current emissions reporting is based on a 'location-based' method, which uses the average carbon intensity of the UK power grid. However, from 2025, S2S Group will also report 'market-based' emissions to reflect the positive impact of long-term green energy procurement.

In 2024, S2S Group generated 26% of its electricity needs on-site via solar panels, producing over 32,000 kWh. Electricity consumption for the Rotherham site reached 90,000 kWh, while the Glasgow site used 14,000 kWh.

Gas is still used for heating in warehouses and shared spaces such as restrooms and canteens.

While operations are already considered energy-efficient, S2S Group continues to explore ways to further reduce energy use and improve efficiency across its facilities The energy consumption for gas and electricity for the 2024 reporting period is given below:

	Consumption (kWh)	tCO <sub>2</sub> e
Electricity	104,350	23,478
Gas	199,959	36.766



In 2024, S2S Group's vehicle emissions across its UK sites totalled 155,629 kgCO $_2$ e - a nearly 30% increase from 2023, driven by a rise in collection activity. Transport now accounts for approximately 55% of the company's total emissions, marking it as a key area for future reduction.

While viable commercial alternatives to diesel trucks remain limited, S2S Group continues to monitor emerging technologies and is committed to transitioning as sustainable options become available.

S2S Group reports Scope 1 and 2 emissions in line with UK Government guidance for greenhouse gas (GHG) reporting. There are no other direct emissions to air, water, or land from its facilities.

The emissions report for scope 1, 2, and 3 is given below:

Emissions	tCO <sub>2</sub> e
Scope 1	192.395
Scope 2	23.478
Scope3	67.825

### **Water Consumption**

The water consumption for the 2024 reporting period is given below.

Consumption m³	tCO₂e
1,014	0.151235

### **Air Pollution**

Tests on emissions from Mobile and Static shredder show all emissions are within legal limits. This is regularly monitored in line with the COSHH regulations. The business has no other air emissions from the processes.

#### **Noise Pollution**

The business conducts annual noise tests to ensure compliance with noise regulations. The only machinery on-site is a fixed granulator, which operates infrequently, and noise levels remain within legal limits.



# Circular Economy

S2S Group's core business model centres on data security, reuse, and repair - directly supporting the Circular Economy and delivering significant environmental benefits.

The refurbishment of approximately 10,000 smartphones, 5,000 base units, 15,000 laptops, 2,000 monitors and 1,500 tablets that would otherwise be destroyed and recycled saves an estimated 5,500 tCO2e. The impact ratio of the footprint is based on the number of assets processed by the busines. A year-by-year breakdown of asset volumes and corresponding emissions savings over the past 6 years is provided below.

Emissions	tCO2e	Products Refurbished	Average TCO2e Per Product
2019	117.96	32,000	0.0036
2020	179.968	90,000	0.0020
2021	203.957	117,000	0.0017
2022	275.87	200,000	0.0014
2023	266.228	320,000	0.0008
2024	283.698	305,000	0.0009

Although 2024 saw a slight increase, the overall emissions trend per asset continues to decline - a positive indicator of improved efficiency.

S2S Group has set a goal to achieve Carbon Neutrality by 2030, with a longer-term commitment to reach Net Zero by 2050. The company is prioritising genuine, organic emissions reductions as a first step, choosing to focus on operational improvements before considering any offsets.

Although the footprint could be reduced through the purchase of offsets, S2S Group is prioritising organic reductions first.

### Key Target areas for reduction in footprint 2025 - 2030 towards Carbon Neutrality

- 1. Alternative Transportation
- 2. Replace boiler in Workshop
- 3. Replace Gas Heating in Workshop
- 4. Increase Self-Generated Electricity on site
- 5. Scope 3 emissions reporting and improvements



# Nature and Biodiversity

A key aspect of S2S Group's journey towards Net Zero is assessing the impact of its activities on nature and S2S will be looking at this in 2025 along the guidelines of the TCND.

In 2024, S2S Group continued its support of the Yorkshire Dales Millennium Trust (YDMT) by planting an additional 500 trees. Additionally, the company further expanded its own nature and biodiversity zone at their headquarters, utilising the surrounding land to enhance local ecosystems. S2S Group's has a target spend of £5,000 per year on biodiversity projects to support nature.

# People

S2S Group currently employs 42 full-time staff, including 12 women, with 1 serving as a company director and 4 holding senior positions. All employees are paid in accordance with the Real Living Wage, and a company pension scheme is offered to everyone.

As an additional benefit, S2S Group provides a Medicash scheme, which includes access to mental health professionals. At present, there is no union representation on-site, and no collective bargaining agreements are in place.

# Environment Health and Safety

The Senior Management team, including S2S Group's Operations Director, conducts quarterly reviews of the management systems to identify opportunities for improvement and ensure the ongoing effectiveness and suitability of the company's objectives for environmental and health and safety policies.

S2S Group's Environmental, Health and Safety (EHS) Policy and Management System is designed to minimise environmental impact, enhance worker safety, meet internal standards, and comply with all relevant laws and regulations. Environmental risk assessments are conducted annually across all operational sites, with a strong emphasis on keeping employees safe and healthy to maintain a high-quality work environment.

The re-manufacturing facilities at S2S Group present the highest health and safety risks due to the use of power tools and shredding equipment. Continuous efforts are made to manage and reduce these risks, ensuring that injury rates remain low. S2S Group has never been prosecuted for any health and safety violations. Over the past 12 months, there have been 7 accidents, down from 13 in 2023. The stability and downward trend in the figures reflect the effectiveness of safety protocols and employee awareness.

# Education / Training

All new employees at S2S Group undergo induction training covering health, safety, and environmental protocols, followed by ongoing 'on-the-job' training as needed. Department heads are responsible for identifying any additional training requirements specific to their areas of work. Training needs, including any necessary qualifications, are reviewed and discussed with the relevant manager before making any training arrangements.

# Diversity and Equal Opportunities

Central to S2S Group's equal opportunities policy is the firm belief that any form of discrimination in the workplace is unacceptable and, in some cases, unlawful. The policy is enforced to ensure that all job applicants and employees are treated fairly, without favouritism or prejudice. S2S Group is dedicated to applying this policy consistently across all aspects of employment, including recruitment, training, selection, development, and promotion, where individuals are evaluated solely based on merit and ability. All employees receive training on the equal opportunities policy, and any breach will result in disciplinary action, which may include dismissal. Every member of the team shares responsibility for upholding and applying this policy at all times.

### The policy is implemented in accordance with the following legislation:

- · Rehabilitation of Offenders Act 1974
- · Sex Discrimination Act 1986
- · Race Relations Act 1976 (Amendment) Regulations 2003
- · Employment Equality (Sexual Orientation) Regulations 2003
- · Employment Equality (Religious Belief) Regulations 2003
- Disability Discrimination Act 1995
- · Employment Equality (Age) Regulations 2006

This policy ensures that no employee or job applicant is treated less favourably based on sex, sexual orientation, race, religious belief, marital status, union membership or non-membership, political opinion/affiliation, disability, or age without justification. It applies to all aspects of employment, including promotion, training, placement, transfer, dismissal, remuneration, grievance, and disciplinary procedures.

The policy also extends to the recruitment of external candidates and the treatment of contract workers. S2S Group makes employment decisions, including recruitment, promotion, and training, based on objective criteria. To reach a broad cross-section of the community, all vacancies are advertised through appropriate agencies, independent media, and internally.

## Staff Feedback

Every year, S2S Group conducts a staff survey to gauge engagement levels and ensure that everyone feels empowered to contribute to the business. This survey provides every team member with an opportunity to share their feedback on important areas like training, performance reviews, and communication. The results are released annually, and the management team sets targets for improvement based on the feedback received.

### Parental Leave

S2S Group's company policy is to comply with both the letter and spirit of the law on maternity, adoption, and paternity rights. It aims to inform all employees of their entitlement to statutory rights and to ensure that those rights are understood by employees who qualify. All employees, regardless of their length of service, are entitled to Maternity Leave of up to 52 weeks. At the time of informing the company that she is pregnant and/or wants to commence maternity leave, the employee is given all relevant information about statutory maternity pay, maternity leave, and all other rights

## Social Events

S2S Group has regular social events and feels this is an important part of their employment. These generally take the form of quarterly events on-site at work where everyone can chat over a pizza and a few drinks and evenings spent outside of work premises at least every 6 months.



# Local Community Engagement

Supporting and engaging with local communities is at the heart of S2S Group's values. Each year, we proudly partner with three core charities, The Archer Project, the Yorkshire Dales Millennium Trust, and YWCA Yorkshire, reflecting our long-term commitment to social and environmental impact. S2S Group also extends its support to a variety of regional charities and sponsors local sports teams across different levels, reinforcing our dedication to making a positive difference where we work.

## The Yorkshire Dales Millennium Trust

S2S Group is proud to support the Yorkshire Dales Millennium Trust (YDMT) through donations and active volunteering. In July 2024, our team joined YDMT's Plastic-Free Woodlands project in Hawes, removing 1,500 plastic tree guards in a single day.

This partnership reflects our deep commitment to sustainability and the circular economy. By contributing to projects that reduce plastic waste and restore natural landscapes, we're helping to protect the environment while embedding sustainable practices across our operations.

# The Archer Project

The Archer Project is one of S2S Group's key annual charity partners, and in 2024, we continued our strong support through both fundraising and hands-on involvement. Our team took part in events such as the charity's golf day and fire & ice ball, but most meaningfully, we volunteered directly at their Sheffield site.

Every member of our chief officer board has spent time serving breakfast to individuals supported by The Archer Project. In addition, with every visit, we bring essential donations, including food, clothing, and toiletries, contributing over 100kg of much-needed items in 2024 alone.





### YWCA Yorkshire

Over the past two years, S2S Group has proudly supported YWCA Yorkshire through volunteering, fundraising, and donations. In 2024, S2S Group strengthened its partnership by helping to kickstart the charity's 'Earn While You Learn' initiative, an innovative programme designed to support and reward young parents using YWCA's services in South Yorkshire with essential items such as technology, household goods, and personal care products when they participate in and complete life-skills and National Open College Network training modules. In 2024, the initaive positively impacted 78 families.

Our support extends throughout the year, especially during the festive season. For the past three years, S2S Group has donated Christmas presents to ensure every child and adult receiving support from YWCA has a gift to open on Christmas Day. In 2024, our staff also volunteered their time to help raise funds by selling raffle tickets at the local Tesco supermarket. Visiting the charity and hearing how our donations bring joy to YWCA's beneficiaries is truly heart-warming.

# Sport

S2S Group has a long-standing commitment to supporting regional charities and local sports initiatives. This includes sponsorship of grassroots teams and organisations like Bruce Dyer's Love Life sports charity. In 2024, S2S Group funded places for underprivileged children to attend the Love Life Multisport Camp free of charge.

Due to overwhelming demand, the camp expanded from one to three weeks over the summer, with 41 children participating each week - over 120 in total. To add a personal touch, our CEO visited the camp to gift each child with a branded S2S Group water bottle.

In another gesture of support, we arranged for the Steel City Wanderers Under-11 girls' football team to attend the Sheffield United Women's match against Blackburn Rovers.

The experience left a lasting impression on the young players and reflects our broader commitment to empowering youth and nurturing local sports talent.











## Freedom of Association

Freedom of association is the right of employees to join or leave any group of their choosing and to take collective action on behalf of their members.

This fundamental right, which encompasses both individual and collective aspects, is crucial in industrial relations and is protected under most modern legal systems, including Article 11 of the European Convention on Human Rights. S2S Group fully acknowledges and supports its employees' rights to freedom of association.

# Governance and Ethics

S2S Group's board of directors oversees the company's policies on social responsibility and regulatory compliance. Sustainability is deeply integrated into S2S Group's strategy, policies, and operations across all levels of the company. S2S Group utilises integrated management systems to monitor and mitigate risks as part of its ongoing risk assessments and improvement efforts.

#### Key areas of risk assessment include:

- · Health & Safety
- · Information Security
- Environmental Aspects and Impacts (including legal compliance)
- · Nature & Climate Change
- · Bribery & Corruption
- Supply Chain Management
- · Emergency Preparedness

In 2025 and 2026, S2S Group will see an increased emphasis on the risks associated with Climate Change and the impact of its activities on nature, aligning with the TNFD framework.

S2S Group's sustainability goals are aligned with the UN Sustainable Development Goals (SDGs) and are integral to its business model and internal processes. These goals are implemented through a detailed action plan and key targets, which are reviewed quarterly with at least one director present.

# Stakeholder Enagement

As part of its governance process, S2S Group actively engages with a diverse range of stakeholders to ensure the effective implementation and oversight of its stakeholder principles:

- · Supply Chain: Suppliers and supply chain workers.
- · S2S Group's Operations: Employees and local communities.
- Product and Services: Customers, regulators, trade associations, and suppliers of WEEE and IT support services.
- · Non-Governmental Organisations (NGOs).
- · Financial Institutions: Banks, pension providers and insurers.

S2S Group established this procedure to ensure that all relevant parties and issues are considered during the development of the integrated management system, risk assessments, and business continuity plan. The directors are responsible for this process, which is reviewed every quarter.

To understand the external context of the organisation, S2S Group conducts a PESTLE (Political, Economic, Social, Technological, Legal and Environmental) analysis to assess factors that could impact its management systems and intended outcomes. In 2024, key changes identified included uncertainty due to global market fluctuations because of conflicts, along with uncertainty in the market caused by a change of government and the resultant autumn budget.

## Precautionary Principle

S2S Group adopts a precautionary approach to its environmental challenges, ensuring full compliance with all applicable legislation. Key 'Environmental Aspects & Impacts' are identified and reviewed annually, with targets set to reduce and mitigate these impacts in line with ISO 14001 accreditation requirements.

Additionally, a supplier assessment process is implemented to ensure adherence to Health, Safety, Environmental, and Security standards.





# Client Privacy and Data Protection

S2S Group is dedicated to protecting the confidentiality, integrity, and availability of all physical and electronic information assets belonging to both the organisation and its customers, ensuring compliance with regulatory, operational, and contractual obligations. Both the directors and employees are fully committed to maintaining an effective information security management system that aligns with the company's strategic objectives.

#### The primary goals for information security are as follows:

- · Develop, implement, and regularly review policies and processes.
- · Ensure compliance with current laws, regulations, and guidelines.
- · Identify and assess risks and impacts of breaches and establish objectives for risk reduction.
- · Uphold confidentiality, integrity, and availability standards for all S2S Group stakeholders.
- Implement controls to protect information and information systems against theft, abuse, and other forms
  of harm or loss.
- Provide a safe and secure environment for customer equipment.
- · Ensure the availability and reliability of S2S Group's network infrastructure and services.
- · Maintain the highest levels of data confidentiality.
- · Guarantee service continuity even in the event of an incident.
- Foster a culture of information security awareness among employees, reducing the risk of security incidents.
- · Communicate all policies and procedures to customers, employees, and other relevant parties.
- · Continuously improve the information security system.

S2S Group strives to balance data security with cost-effectiveness and environmental responsibility. Customers are engaged in discussions to consider all available options before decisions are made. For instance, the benefits and risks of Data Destruction vs Data Erasure for Re-use are carefully evaluated, with a strong preference for promoting re-use options whenever feasible.

# Bribery and Corruption

S2S Group prioritises the prevention of bribery, corruption, and other unethical business practices. The company systematically identifies and assesses risks related to bribery and corruption within its operations and implements robust, risk-based procedures to prevent such activities. 2024 saw a review of the risks, but no changes were necessary to the systems already in place. S2S Group's ethical policies are communicated not only to all employees through established internal channels but also to suppliers, contractors, business partners, and other stakeholders. Comprehensive internal training is provided to ensure that all employees understand the policies, including the mechanisms available for seeking advice or raising concerns about ethical issues.

The company's policies also address potential conflicts of interest and risks associated with gifts and hospitality. S2S Group encourages employees to report concerns internally at a high level, allowing them to disclose information that they believe indicates malpractice or impropriety. The policy is designed to cover issues of public interest, which may be initially investigated separately but could lead to disciplinary procedures if necessary.

### The policy includes:

- · Financial malpractice, impropriety, or fraud.
- · Failure to comply with legal obligations or statutes.
- · Threats to health, safety, or the environment.
- · Criminal activity.
- · Improper conduct or unethical behaviour.
- · Attempts to conceal any of these actions.

Upon receiving a complaint of malpractice, the staff member must promptly report it to a director. If there is evidence of criminal activity, the investigating officer must notify the police, ensuring that any internal investigation does not interfere with a formal police inquiry. This process has been effectively implemented, with zero incidents of non-compliance under S2S Group's ethics and integrity procedures.

Bribery involves offering, paying, seeking, or accepting payment, gift, favour, or other advantages to influence a business outcome or reward improper conduct. It can occur directly or indirectly through third parties, such as agents, brokers, or joint venture partners, and includes facilitation payments, even if legal in some countries. S2S Group recognises the importance of ethical behaviour and takes pride in maintaining high ethical standards, remaining vigilant against the threat of bribery and corruption in its business.

The UK Bribery Act 2010 establishes offences and penalties for bribery and corruption, requiring S2S Group to implement 'adequate procedures' to prevent such activities and making it a corporate offence to fail in this duty. S2S Group has a zero-tolerance policy towards bribery and corruption and continues to rigorously identify and mitigate related risks in its operations.



# Compliance with UK Modern Slavery Act

The Modern Slavery Act 2015, enacted in the United Kingdom, requires businesses of a certain size operating within the UK to publish annual statements that assess the risks of forced labour, human trafficking, and child labour within their operations and supply chains. S2S Group has implemented a policy that includes right-to-work checks in the UK, reference checks, security screenings for all permanent full-time employees, and agency staff hired for low-skilled or temporary positions.

The company's anti-slavery policy outlines its position on modern slavery and provides guidance for employees on identifying potential instances and accessing support. Additionally, S2S Group maintains a strict recruitment process, ensuring all employees undergo eligibility-to-work checks in the UK to prevent human trafficking, forced labour, and child exploitation.

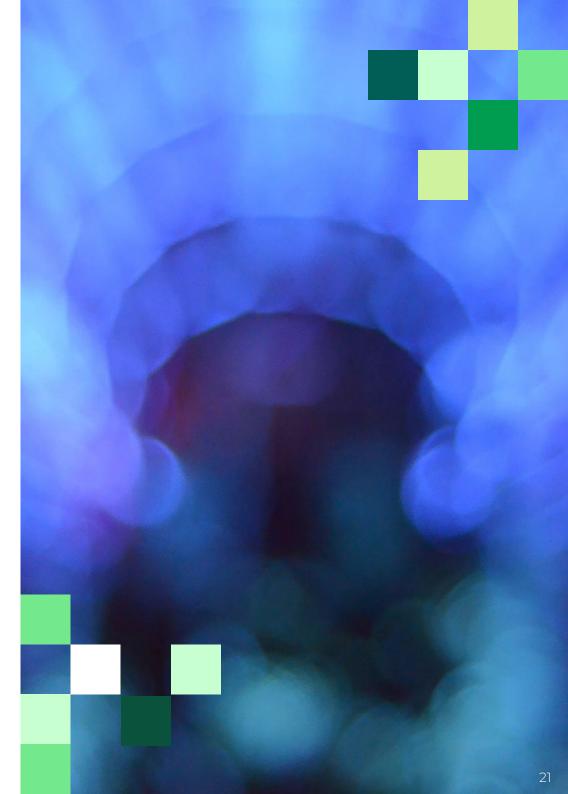
# Additionally, S2S Group contractually obligates suppliers to confirm and provide evidence that:

- 1. They have taken steps to eliminate modern slavery within their operations.
- 2. They hold their own suppliers accountable for modern slavery.
- They pay their employees at least the national minimum wage, and preferably the living wage for UK-based suppliers.
- 4. They pay employees the prevailing minimum wage applicable in their country of operation for EU/international suppliers.
- 5. The contract may be terminated if any instances of modern slavery are discovered.

## Child Labour

S2S Group is dedicated to employing individuals aged 16 or older, the local minimum employment age, or the mandatory school-leaving age, whichever is higher. S2S Group's policy explicitly prohibits the use of forced labour or exploitative working conditions and is communicated directly to S2S Group's suppliers, licensees, and joint venture partners, including a clear contractual obligation to comply with these standards as an ongoing condition of business relationships.

S2S Group believes that fostering fair and ethical employment practices, both internally and throughout its supply chains, is essential to fulfilling its commitments to customers, employees, and local communities.



# Supply Chain

### **Supplier Code of Conduct**

As part of its supplier contracting process, S2S Group requires all new suppliers to complete a selfassessment and sign an agreement confirming their awareness of, and commitment to, the company's health, safety, social, security and environmental standards. To support suppliers in meeting these expectations, S2S Group provides training on various relevant topics, such as environmental practices and sustainable procurement. Supplier performance is closely monitored through a combination of business reviews, self-audits, and executive oversight.

If a supplier falls short of compliance, S2S Group works with them to implement an action plan to ensure future adherence. While the company prioritises collaboration to address non-conformances, failure to meet critical requirements results in contract termination. To date, no contracts have been terminated due to non-compliance.

S2S Group maintains a preferred supplier list, conducting due diligence on all suppliers before granting this status. This process includes an online search to verify that the organisation has no history of modern

slavery offences, as well as on-site audits to assess working conditions. The company's anti-slavery policy is incorporated into all supplier contracts, requiring confirmation that their business practices do not violate this policy.

The company has strengthened its supply chain measures in recent years with a supplier code of conduct setting out expectations from suppliers clearly, and more sustainable procurement procedures have been added to ensure all staff are working to sustainable procurement practices. This starts with the principle of do we need to purchase as a starting point.

These measures promote sustainable practices internally and externally.

# Whistleblowing

The company has had a whistleblowing policy for internal staff for several years. This was enhanced in 2024 to include this for all stakeholders and not just internal staff.

# **UN SDG Training**

S2S Group has engaged with all suppliers on the benefits of the UN SDGs and has supplied information to them on how businesses can get involved. Further promotion of the UN SDG strategy is planned for 2025/26.

# Taskforce on Climate-related Financial Disclosure (TCFD)

The Taskforce on Climate-related Financial Disclosure (TCFD), reporting only applies to companies over 500 employees and as such, it does not apply to S2S Group, but we will look at this each year to monitor applicability. 2024 saw no changes to this applicability.

# Taskforce on Nature-related Financial Disclosure (TNFD)

The Taskforce on Nature-related Financial Disclosures (TNFD) has developed a set of disclosure recommendations and guidance that encourage and enable businesses and finance to assess, report and act on their nature-related dependencies, impacts, risks and opportunities. At this stage, this is a voluntary standard, but S2S Group believes that this structure would be a good addition to its risk assessment, so this will be developed and reported in 2024/2025.

### Numbers and KPI's

Reporting Period January 2024 to December 2024 unless otherwise stated.

	The number of KPIs in 2024
Company	S2S Group
Established	1987
Registered Address	Unit 3 Farfield Park, Manvers Way, Wath Upon Dearne, Rotherham, South Yorkshire S63 5DB
Directors	Grant Barton, Chris Hare, Rachel Hall
Reporting Period	January 2024 - December 2024
Revenue Earnings	
Net Turnover	£4.3m
Net Revenue	£342,000
Products Refurbished	
Products Refurbished	240,000
Reuse Rate	28%

https://alupro.org.uk/industry/local-authorities/environmental-benefits/



### Numbers and KPI's

Reporting Period January 2024 to December 2024 unless otherwise stated.

Resources Generated from Clients Scrap	The number of KPIs in 2024
Energy Recovery / Recycing of Packaging / Waste	84,050
Monitors / IT	157,299
Cardboard / Paper	16,120
Batteries	40,570
Mixed Metals / Steel	856,873
Low Grade WEEE	378,764
Circuit Boards	111,418
Other	14,612
Total	1,659,706

Staff and Other KPI's	2024
Number of employees	42
Number of hours worked	84,000
Number of hours lost due to accidents	4
Number of accidents	7
Average hours of training per employee	15
Percentage of women in the business	30
Percentage of employees from minority/vulnerable groups	0
Percentage of employees trained on Ethics	0
Number of whistleblowing reporters	0
Number of confirmed corruption incidents	0
Number of confirmed information security incidents	4

https://alupro.org.uk/industry/local-authorities/environmental-benefits/



### Numbers and KPI's

Reporting Period January 2024 to December 2024 unless otherwise stated.

	2024
Percentage of suppliers who have signed code of conduct	22
Percerntage of suppliers who have returned questionnaire	66
Percebtage of suppliers covered by CSR assessment	0
Percentage of suppliers covered by CSR audit	0
Buyers who have received traiing on siustainable procurement	0
Percentage of suppliers audited	3

	2024
Employees H & S report showing H & S training and any incidents	6 incidents reported at annual report
Working Conditions. How many emploees covered by Medicash	87.5% staff take up with 43% claiming and 1.93 claims each
Child Labour Incidents reported/investigated	0

https://alupro.org.uk/industry/local-authorities/environmental-benefits/



### 2023 Global Reporting Initiative (GRI) Alignment

This report was designed to align with the requirements of the Global Reporting Initiative (GRI), but it does not claim to be compliant with GRI.

GRI Standard	Disclosure	Section/URL	Imission/Explanation
GRI 2: General Disclosure 202e	2-1: Name of organisation: Location of headquarters; Location of operations; Ownership of legal form.	About S2S Group	
	2-3: Reporting period; Reporting cycle, Contact point for questions regarding the report;	About the report Appendix 1	
	2-5: External Assurance		Certain portions of the report have been externally verified, including the energy and emissions data reported in the Sustainability section
	2-6: Supply Chain	Procurement practices and supply chain.	
	2-7: Informaiton on employees and other workers.	About S2S Group and people	
	2-9: Governance structure, composition of the highest governance body and its committees;	Governance	
	2-11: Chair of the highest governance body	Governance	
	2-12: Consulting stakeholders on economic, environmental, and social topics.	Governance	
	2-12: Role of highest governance body in setting purpose, values, and strategy;	Governance	
	2-13: Delegating authority	Governance	
	2-13: Executive-level responsibility for economic, environmental, and social topics	Governance	
	2-17: Collective knowledge of highest governance body	Governance	
	2-22: Membership of associations	Accreditations and membership of associations	
	2-22: Statement from senior decision-maker	Statement	
	2-23: Precautionary principle or approach	Precautionary Principle	

https://alupro.org.uk/industry/local-authorities/environmental-benefits/

### 2023 Global Reporting Initiative (GRI) Alignment

This report was designed to align with the requirements of the Global Reporting Initiative (GRI), but it does not claim to be compliant with GRI.

GRI Standard	Disclosure	Section/URL	Imission/Explanation
GRI 2: General Disclosure 202e	2-23: Values, principles, standards and norms of behaviour	Who are S2S Group, Stakeholder engagement, Procurement practices	
	2-26 Mechanisms for advice and concerns about ethics	Ethics and integrity	
	2-29: List of stakeholder groups	List of stakeholder groups	
	2-30: Collective bargaining agreements	People	
	2-29: Identifying and selecting stakeholders; 102-43: Approach to stakeholder engagement	Stakeholder engagement	
	3-1: Entities included in the consolidated financial statements		Not reported on
	3-1: Defining report content and topic boundaries		S2S Group determined the boundary for each material issue in this report is based on input and review from executives and content experts.
	3-2: All material aspects identified in the process for defining report content	About the report	
	3-2: Restatements of information	Appendix 3	
	3-2: Changes in reporting		No changes
GRI 302: Energy 2016	Disclosure 302 - 1 Energy consumption within the organisation	Materials - procured, reused, recycled	
GRI 303: Water and Effluents 2018	Disclosure 303-5 Water consumption	Materials - procured, reused, recycled	

https://alupro.org.uk/industry/local-authorities/environmental-benefits/

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GRI Standard	Disclosure	Section/URL	Imission/Explanation
GRI 305: Emissions 2016	305 - 1: Direct (Scope 1) GHG emissions	Materials - procured, reused, recycled	
	305 - 2: Energy indirect (Scope 2) GHG emission		
	305 - 3: Other indirect (Scope 3) GHG emissions		
	305 - 4: GHG emissions intensity Environment		
GRI 301: Materials 2016	Disclosure 301 - 3: Reclaimed products and their packaging materials		Packaging materials not included.
GRI 403: Occupational Health and Safety 2018	403 - 1: Occupational health and safety management system.	Environmental Health and Safety (E&HS) Management	

# Appendix 3

No restatement of information included.

https://alupro.org.uk/industry/local-authorities/environmental-benefits/



# S2S Group's Services



Recycling and Recovery Recycle redundant electronics



Asset Lifecycle Management

A circular cost-effective solution for end-of-life tech



Mobile Device Refurbishment

Refurbish, redeploy, and recycling of corporate mobile devices



Data Destruction and Sanitisation

Complete, certified data erasure and destruction



**Data Centre Services** 

Deployment and decommissioning



**Technical Services** 

Imaging installation, asset deployment, IT sanitisation and more.

# Get in touch



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